



## Privacy Policy

**Effective Date:** August 10, 2025

**Organizer:** Yoga Studio EN

**Contact:** info@yogazen.com.au

This Privacy Policy explains how we collect, use, and protect your personal information when you book and participate in our Japan Yoga & Temple Retreat programs.

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### 1. Information We Collect

We may collect the following types of personal information:

- **Contact Details:** Full name, email address, phone number, postal address.
- **Booking Details:** Travel dates, accommodation preferences, participation in specific activities (e.g., yoga sessions, temple ceremonies, hot spring visits).
- **Health and Dietary Information:** Any relevant medical conditions, allergies, or dietary restrictions necessary to ensure your safety and comfort.
- **Payment Information:** Billing details and transaction records (note: we do not store your credit card number).
- **Passport Details:** For booking purposes and compliance with Japanese accommodation laws, if applicable.

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### 2. How We Use Your Information

Your personal information will be used for:

- Processing bookings and reservations.
- Coordinating accommodations, meals, transportation, and activities.
- Providing necessary information to partner facilities such as temples, ryokan, hotels, and yoga instructors.
- Ensuring safety during activities, including health-related considerations.
- Communicating important updates before, during, and after your retreat.
- Legal compliance and record-keeping.

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### 3. Information Sharing

We will not sell or rent your personal information. We may share your information only with:

- Partner venues (e.g., temples, hot spring facilities, accommodation providers).

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- Certified yoga instructors and workshop facilitators.
- Transportation providers.
- Local authorities if required by law.

All partners are required to handle your information securely and only for the purposes specified.

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## 4. Data Storage and Security

- Personal information is stored securely in password-protected systems.
  - We take reasonable measures to protect your information from unauthorized access, disclosure, or misuse.
  - Data will be retained only as long as necessary for booking, participation, and legal purposes.
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## 5. International Data Transfers

If you reside outside Japan, your personal information will be transferred to and processed in Japan for the purposes outlined above.

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## 6. Your Rights

You have the right to:

- Access and request a copy of your personal information.
  - Request corrections or updates to your information.
  - Withdraw consent for certain uses of your data (note: withdrawal may affect your booking).
  - Request deletion of your personal data, subject to legal retention requirements.
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## 7. Cookies and Website

If you visit our website, we may collect non-identifiable information via cookies to improve user experience. You can disable cookies through your browser settings.

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## 8. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on our website with the updated effective date.

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